



Secure Login Device Return Form

Digital Security Card +



Step 1 – Enter your account information

First Name _____ Last Name _____

Account ID _____ User Name _____

Step 2 – Specify reason for return

Damaged Defective Account Closing Consolidating Devices

Other:

Step 3 – Select the nearest IB Customer Service Center mailing address to return your device.

US / Canada

Interactive Brokers, LLC.
Attn: Token Return Department
8 Greenwich Office Park, 2nd Fl
Greenwich, CT 06831
USA

Europe

Interactive Brokers (U.K.) LTD.
Attn: Token Return Department
Gotthardstrasse 3
CH-6301 Zug
Switzerland

Asia

Interactive Brokers, LLC.
Attn: Token Return Department
Suite 1512, Two Pacific Place
88 Queensway Admiralty,
Hong Kong

Australia

Interactive Brokers, LLC.
Attn: Token Return Department
PO Box R229
Royal Exchange, NSW, 1225
Australia

Japan

Interactive Brokers Securities Japan, Inc.
Attn: Token Return Department
4th Flr Tekko Kaikan,
3-2-10, Nihonbashi Kayabacho
Chu-Ko, Tokyo 103-0025
Japan

日本

インタラクティブ・ブローカーズ証券
〒103-0025
東京都中央区日本橋茅場町3-2-10
鉄鋼会館4階
トークン戻る学科

Legacy Devices

If you have any of the following devices, they DO NOT need to be returned to IB and can be discarded.

Platinum/Gold



Digital Security Card



Aladdin /Alpine

